

Michelle Morris,
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Contact:/Cysylltwch â: Democratic Services



THIS IS A MEETING WHICH THE PUBLIC ARE ENTITLED TO ATTEND

3rd September 2021

Dear Sir/Madam

CORPORATE OVERVIEW SCRUTINY COMMITTEE

A meeting of the Corporate Overview Scrutiny Committee will be held in virtually via Microsoft Teams - if you would like to attend this meeting live via Microsoft Teams please contact committee.services@blaenau-gwent.gov.uk on Friday, 10th September, 2021 at 10.00 am.

Please note that a pre and post meeting will be held 30 minutes prior to the start and following the conclusion of the meeting for members of the committee.

Yours faithfully

Michelle Morris
Managing Director

AGENDA

Pages

1. SIMULTANEOUS TRANSLATION

You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required

We welcome correspondence in the medium of Welsh or English. / Croesawn ohebiaith trwy gyfrwng y Gymraeg neu'r Saesneg.

Municipal Offices
Civic Centre
Ebbw Vale
NP23 6XB

Swyddfeydd Bwrdeisiol
Canolfan Dinesig
Glyn Ebwy
NP23 6XB

a better place to live and work
lle gwell i fyw a gweithio

should you wish to do so. A simultaneous translation will be provided if requested.

2. **APOLOGIES**

To receive.

3. **DECLARATIONS OF INTERESTS AND DISPENSATIONS**

To consider any declarations of interests and dispensations made.

4. **CORPORATE OVERVIEW SCRUTINY COMMITTEE MINUTES** 5 - 12

To receive the Minutes of the Corporate Overview Scrutiny Committee held on 16th July, 2021.

(Please note that the Minutes are submitted for points of accuracy only)

5. **COMMUNICATIONS STRATEGY QUARTERLY PERFORMANCE MONITORING (APRIL-JUNE 2021)** 13 - 26

To consider the report of the Chief Officer Commercial and Customer

6. **COMMERCIAL STRATEGY QUARTERLY PERFORMANCE MONITORING (APRIL-JUNE 2021)** 27 - 38

To consider the report of the Chief Officer Commercial and Customer

7. **SICKNESS ABSENCE PERFORMANCE 2020/21** 39 - 48

To consider the report of the Head of Organisational Development.

8. **FORWARD WORK PROGRAMME: 22ND OCTOBER 2021** 49 - 52

To receive the report.

To: Councillor S. Healy (Chair)

Councillor M. Cook (Vice-Chair)

Councillor P. Baldwin

Councillor G. Collier

Councillor M. Cross

Councillor G. A. Davies

Councillor L. Elias

Councillor J. Hill

Councillor J. Holt

Councillor H. McCarthy

Councillor C. Meredith

Councillor J. P. Morgan

Councillor G. Paulsen

Councillor T. Smith

Councillor S. Thomas

All other Members (for information)

Manager Director

Chief Officers